



Terms & Conditions for Mountain Thyme gift vouchers

All bookings are subject to our standard terms & conditions. These include our cancellation policies which are strictly adhered to at all times.

- Upon receipt of a completed order form and appropriate validated credit/debit card payment, we will send you a receipt of confirmation by email giving you a unique gift voucher code.
- The gift voucher(s) will either be emailed or posted.
- Gift vouchers are redeemed by either emailing or telephoning Mountain Thyme to select the class(es) of choice. It will be necessary to supply the gift voucher number when doing this. Gift vouchers can also be redeemed against Mountain Thyme Delicious Dinners.
- Our Booking Terms and Conditions will apply to all bookings made with a gift voucher.
- Gift vouchers are not refundable in any circumstances but are transferable to another person.
- Please notify us of any change in the contact details provided as these will be used by Mountain Thyme for all correspondence.
- Gift vouchers are valid for one year from the date of purchase.
- On booking classes using a gift voucher, you will receive a booking confirmation by email.
- Confirmed bookings may not be cancelled or refunded in any circumstances. Bookings are, however, freely transferable to another person for the same class so you are welcome to send someone else in your place. If you need to change classes to another time, then you must give at least 3 week's notice in writing.
- Occasionally we may have to cancel or postpone a class due to exceptional circumstances or if a class is under-subscribed. In such cases we will notify all confirmed attendees as soon as possible
- Should the class you wish to attend be fully subscribed, we can add you to a waiting list, in case of cancellations. We will contact you by email/telephone to let you know if a place has become available, but if we do not get a speedy response, the place will be offered to the next person on the list.
- Please note that under current restrictions we will need to check your COVID passport QR code on arrival and only those in possession of a valid certificate will be admitted to the class.



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