



## Terms & Conditions for Mountain Thyme Cookery School

All bookings are subject to our standard terms & conditions. These include our cancellation policies which are strictly adhered to at all times.

### Booking Terms and Conditions

- Places are booked on a first-come-first-served basis upon receipt of credit card validation.
- On booking and paying for classes you will receive a booking and payment confirmation by email.
- Confirmed bookings may not be cancelled or refunded in any circumstances. Bookings are, however, freely transferable to another person for the same class so you are welcome to send someone else in your place. If you need to change classes to another time, then you must give at least 3 week's notice in writing.
- Please notify us of any change in the contact details provided as these will be used by Mountain Thyme for all correspondence.
- The menus posted on our website may be subject to variations if ingredients are not available.
- Occasionally we may have to cancel or postpone a class due to exceptional circumstances or if a class is under-subscribed. In such cases we will notify all confirmed attendees as soon as possible and offer full refunds by credit card if a suitable alternative date is not possible.
- Please let us know at least 3 days in advance of your class if you have any food allergies.
- Should the class you wish to attend be fully subscribed, we can add you to a waiting list, in case of cancellations. We will contact you by email/telephone to let you know if a place has become available, but if we do not get a speedy response, the place will be offered to the next person on the list.
- Please note that under current restrictions we will need to check your COVID passport QR code on arrival and only those in possession of a valid certificate will be admitted to the class.



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